

R.E.S.P.E.C.T.

STANDARDS OF BEHAVIOR LEAD TO EXCELLENCE IN ALL WE DO.

R

RESPONSIBILITY

Maintain a sense of pride and ownership for your role.

E

EMPATHY

Demonstrate dignity and compassion in all your interactions.

S

SERVICE EXCELLENCE

Provide timely, exceptional care and service in a courteous manner.

P

PROFESSIONALISM

Conduct yourself as a professional at all times, while protecting privacy and confidentiality.

E

EFFICIENCY

Respect all resources and identify opportunities for continuous improvement and waste reduction.

C

CULTURAL COMPETENCY

Embrace the diversity of patients and co-workers, while respecting our differences.

T

TEAMWORK

Work together collaboratively, learn from each other, support each other.

Beth Israel Lahey Health



Beth Israel Deaconess Hospital

Milton